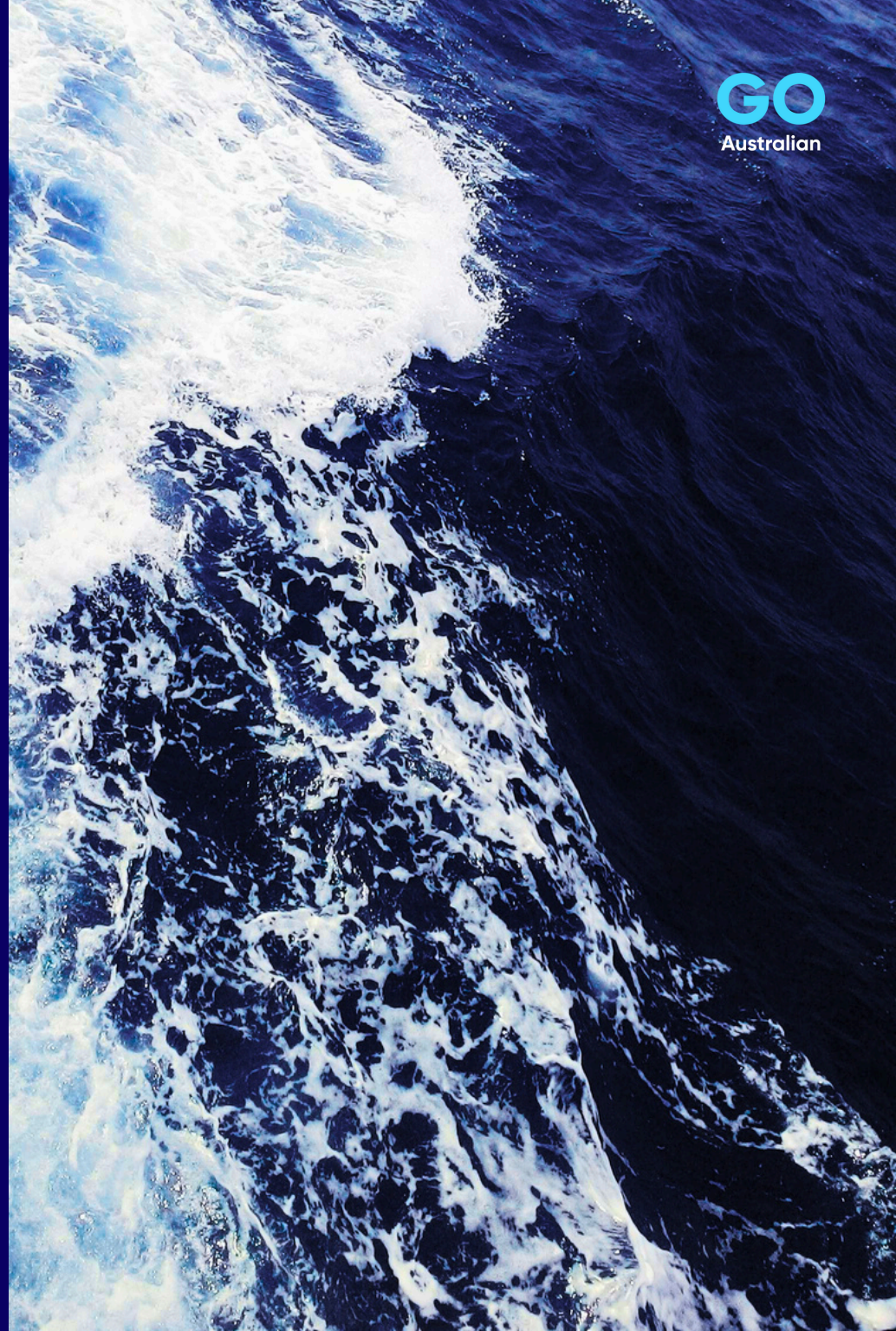


How to read your invoice

Victoria



Invoice – Page 1



1 Customer mailing address

The address shown here may not be the same as the supply address.

2 Properties

Account number

Your unique Account Number. Please quote your Account Number when contacting us.

Invoice number

The unique reference number assigned to your invoice.

Invoice issue date

The date this invoice was issued.

National Meter Identifier (NMI)

This is a distinctive number used to identify the electricity meter at your premises.

Supply address

This is the location of your electricity meter and where the electricity is being supplied to.

3 Best offer

This section will advise you if you are on our lowest cost generally available plan.

If you are not, it will advise you which of our plans is the cheapest for you.

You can also compare plans from other retailers as detailed.



Tax Invoice

Blue NRG Pty Ltd ABN 30 151 014 658

Company Name
Trading as: Trading Name
12 Streetname Road
Melbourne, VIC, 3000

Account Number	12345678
Invoice Number	0000012345
Invoice Issue Date	02/02/2026
National Metering Identifier (NMI)	XXXXXX0000
Supply Address:	12 Streetname Road, Melbourne, VIC 3000

You're on our best offer!

Based on your annual usage, you are already on one of our lowest cost offers. To view offers from other retailers available in your area, visit Victorian Energy Compare at compare.energy.vic.gov.au.

VICTORIAN DEFAULT OFFER

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on **1300 599 888** to discuss the suitability of this plan for you.

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see whether you have received a rebate or concession. More information at energy.gov.au.

Need To Get In Touch With Blue NRG?

Enquiries and Complaints: 1300 599 888
Powercor - Faults & Emergencies: 13 24 12
Energy Ombudsman: Energy and Water
Ombudsman of Victoria
1800 500 509

Total Amount Due

\$259.28

Due Date: 19/02/2026

How To Pay Your Bill

Pay by BPAY or Phone
Biller Code: 205633
Ref No: 12345678
Phone: 1300 599 888

Online
Visit www.bluenrg.com.au to pay with AMEX, VISA or Mastercard.
Ref No: 12345678

Direct Debit
Call 1300 599 888 to set up Direct Debit or visit www.bluenrg.com.au/directdebit

Mail
Make your cheque payable to Blue NRG Pty Ltd and post to: PO Box 24390, Melbourne VIC 3001.

In Person
Please call Blue NRG on 1300 599 888 for details on how to pay your invoice in person.

4 Blue NRG contact details

Contact us by these methods for any billing related queries.

5 Faults and emergencies phone number

Call your distributor on this phone number if you experience problems with your power supply or encounter faults.

6 Your bill amount

This is the amount you have to pay and when your bill is due to be paid.

Direct Debit

If you have set up Direct Debit, the total amount will be automatically debited from your account on the due date.

7 Payment options

This section provides information on how you can pay your Blue NRG bill.

8 Understand your bill

We will let you know if your bill is based on a reading from your meter (actual read) or if we had to estimate your bill read.

9 Supply period

The period of usage covered in this bill.

10 Calculation of your electricity charges, credits and payments

For an unbundled invoice, the breakdown of your new energy charges will include peak, off-peak, network and market charges. The calculation of unbundled charges may also include Loss Factor, which is shown as Marginal Loss Factor (MLF) and/or Distribution Loss Factor (DLF).

Loss Factors relate to energy lost due to electrical resistance and the heating of conductors as electricity flows through the transmission and distribution networks. Your energy rates compensate for the cost of these energy losses in accordance with regulations. Blue NRG has no control over Loss Factors, as they are calculated by the market operator (AEMO) and reviewed annually.

For a bundled invoice, the breakdown of your new energy charges will only include retail energy charges.

If you have solar panels connected to the electricity meter, this section will include the amount you receive for your solar generation exported back to the electricity grid.

All charges are including of GST.

Understand Your Bill

This bill is based on actual metering data. For information on how to read your electricity meter, visit <https://www.bluenrg.com.au/help-centre/how-to-read-my-bill>

Supply Period: 01/01/2026 to 31/01/2026 (31 days) Next Read Date: 28/02/2026

Start Date	Previous Read	End Date	Current Read
01/01/2026	0.000	31/01/2026	0.000

YOUR ELECTRICITY CHARGES

Retail Energy	Quantity	Loss Factor	Unit Price	Total
Peak	200.832 kWh	1.116805	\$0.2280/kWh	\$51.15
Off Peak	287.144 kWh	1.116805	\$0.1253/kWh	\$40.18
Metering Charge	31 Days	1.000000	\$0.6600/Day	\$20.46
Daily Supply Charge	31 Days	1.000000	\$1.3750/Day	\$42.63
Total Retail Energy				\$154.42
Network Energy	Quantity	Loss Factor	Unit Price	Total
Peak	200.832 kWh	1.000000	\$0.2179/kWh	\$43.76
Off-Peak	287.144 kWh	1.000000	\$0.0484/kWh	\$13.89
Network Daily Charge	31 Days	1.000000	\$0.6631/Day	\$20.56
Total Network Energy				\$78.21
Market Energy	Quantity	Loss Factor	Unit Price	Total
LRET	487.976 kWh	1.116805	\$0.0132/kWh	\$7.19
SREC	487.976 kWh	1.116805	\$0.0167/kWh	\$9.11
VEET	487.976 kWh	1.116805	\$0.0180/kWh	\$9.83
AEMO Pool Fees	487.976 kWh	1.116805	\$0.0006/kWh	\$0.30
AEMO Ancillary Charge	487.976 kWh	1.116805	\$0.0004/kWh	\$0.22
Total Market Energy				\$26.65
Total New Charges (inc. GST)				\$259.28
Includes GST of \$23.57				
Previous Invoice Balance Due				\$97.88
Payments Received				-\$97.88
TOTAL AMOUNT DUE (inc. GST)				\$259.28

About Your Current Plan

You are currently on Bespoke 20A VIC plan.

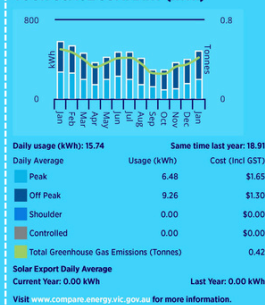
Peak

ALL YEAR, Weekday: 09:00AM - 09:00PM

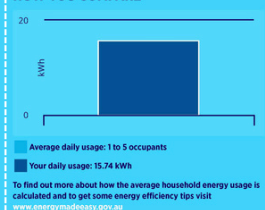
Off Peak

ALL YEAR, Weekday: Midnight - 09:00AM + 09:00PM - Midnight, Weekend: All Day, Holiday: All Day

YOUR USAGE SUMMARY (kWh)



HOW YOU COMPARE



Concession

To find out about concessions and rebates, Centrepay and Blue NRG's payment plan and hardship policy, call Blue NRG weekdays between 9AM to 5PM on 1300 599 888 or visit <https://www.bluenrg.com.au/help-centre/>

Interpreter Service
Call 131 450
翻譯服務
通話サービス
National Relay
Service
Call 1300 555 727
Ympania Datyneta

11 Plan summary

Your plan summary includes the name of your plan, the time sets of your charges, and GreenPower (if your plan includes GreenPower).

12 Your usage summary

The graph shows your electricity usage, solar exports and greenhouse gas emissions produced over time.

View your daily average usage and compare it to last year.

13 How you compare

This graph shows how your household's daily energy usage compares to the average usage of similar households, based on the number of occupants.

14 Need support

This section provides more information to receive extra support if you need, such as payment assistance, interpreter services, support for the hearing and impaired and more.

15 Read type

This section shows the read type whether it is **'actual'** or **'estimated'**.

16 Meter number

This section shows your electricity meter numbers.

15

Your Electricity Supply Details

Read Type: ACTUAL

16

Meter Number

7661267 : E1