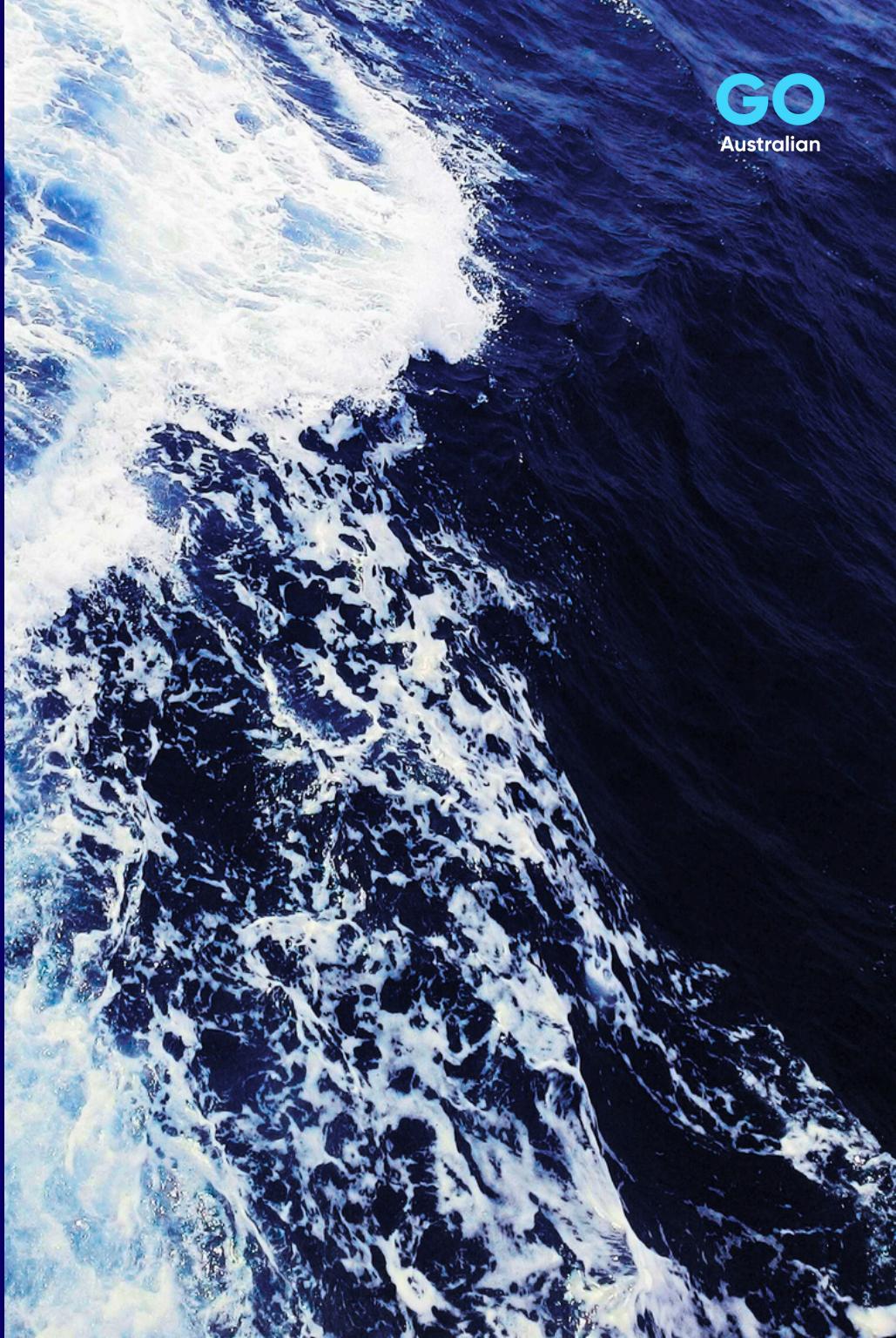




How to read your invoice

Victoria

Business thinking



Invoice – Page 1



1 Customer mailing address

The address shown here may not be the same as the supply address.

2 Properties

Account number

Your unique Account Number. Please quote your Account Number when contacting us.

Invoice number

The unique reference number assigned to your invoice.

Invoice issue date

The date this invoice was issued.

National Meter Identifier (NMI)

This is a distinctive number used to identify the electricity meter at your premises.

Supply address

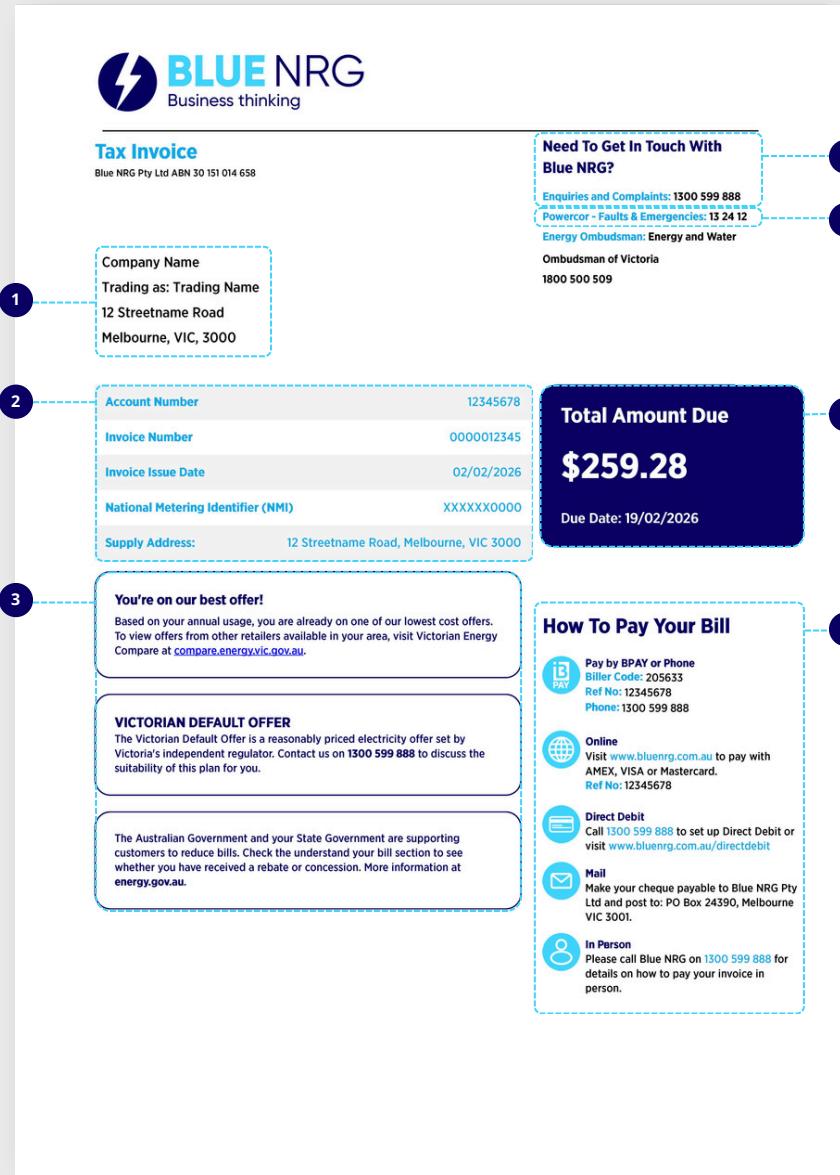
This is the location of your electricity meter and where the electricity is being supplied to.

3 Best offer

This section will advise you if you are on our lowest cost generally available plan.

If you are not, it will advise you which of our plans is the cheapest for you.

You can also compare plans from other retailers as detailed.



4 Blue NRG contact details

Contact us by these methods for any billing related queries.

5 Faults and emergencies phone number

Call your distributor on this phone number if you experience problems with your power supply or encounter faults.

6 Your bill amount

This is the amount you have to pay and when your bill is due to be paid.

Direct Debit

If you have set up Direct Debit, the total amount will be automatically debited from your account on the due date.

7 Payment options

This section provides information on how you can pay your Blue NRG bill.

Invoice – Page 2



8 Understand your bill

We will let you know if your bill is based on a reading from your meter (actual read) or if we had to estimate your bill read.

9 Supply period

The period of usage covered in this bill.

10 Calculation of your electricity charges, credits and payments

For an unbundled invoice, the breakdown of your new energy charges will include peak, off-peak, network and market charges. The calculation of unbundled charges may also include Loss Factor, which is shown as Marginal Loss Factor (MLF) and/or Distribution Loss Factor (DLF).

Loss Factors relate to energy lost due to electrical resistance and the heating of conductors as electricity flows through the transmission and distribution networks. Your energy rates compensate for the cost of these energy losses in accordance with regulations. Blue NRG has no control over Loss Factors, as they are calculated by the market operator (AEMO) and reviewed annually.

For a bundled invoice, the breakdown of your new energy charges will only include retail energy charges.

If you have solar panels connected to the electricity meter, this section will include the amount you receive for your solar generation exported back to the electricity grid.

All charges are including of GST.

8 Understand Your Bill

This bill is based on actual metering data. For information on how to read your electricity meter, visit <https://www.bluenrg.com.au/help-centre/how-to-read-my-bill>

9 Supply Period: 01/01/2026 to 31/01/2026 (31 days) **Next Read Date:** 28/02/2026

Start Date	Previous Read	End Date	Current Read
01/01/2026	0.000	31/01/2026	0.000

10 YOUR ELECTRICITY CHARGES

Retail Energy	Quantity	Loss Factor	Unit Price	Total
Peak	200.832 kWh	1.116805	\$0.2280/kWh	\$51.15
Off Peak	287.144 kWh	1.116805	\$0.1255/kWh	\$40.18
Metering Charge	31 Days	1.000000	\$0.6600/Day	\$20.46
Daily Supply Charge	31 Days	1.000000	\$1.3750/Day	\$42.63
Total Retail Energy				\$154.42
Network Energy	Quantity	Loss Factor	Unit Price	Total
Peak	200.832 kWh	1.000000	\$0.2179/kWh	\$43.76
Off-Peak	287.144 kWh	1.000000	\$0.0484/kWh	\$13.89
Network Daily Charge	31 Days	1.000000	\$0.6631/Day	\$20.56
Total Network Energy				\$78.21
Market Energy	Quantity	Loss Factor	Unit Price	Total
LRET	487.976 kWh	1.116805	\$0.0132/kWh	\$7.19
SREC	487.976 kWh	1.116805	\$0.0167/kWh	\$9.11
VEET	487.976 kWh	1.116805	\$0.0180/kWh	\$9.83
AEMO Pool Fees	487.976 kWh	1.116805	\$0.0006/kWh	\$0.30
AEMO Ancillary Charge	487.976 kWh	1.116805	\$0.0004/kWh	\$0.22
Total Market Energy				\$26.65
Total New Charges (inc. GST)				\$259.28
Includes GST of \$23.57				
Previous Invoice Balance Due				\$97.88
Payments Received				-\$97.88
TOTAL AMOUNT DUE (inc. GST)				\$259.28

11 About Your Current Plan
You are currently on Bespoke 20A VIC plan.

Peak
ALL YEAR, Weekday: 09:00AM - 09:00PM

Off Peak
ALL YEAR, Weekday: Midnight - 09:00AM + 09:00PM - Midnight, Weekend: All Day, Holiday: All Day

12 YOUR USAGE SUMMARY (kWh)

Daily usage (kWh): 15.74 Same time last year: 18.91
Daily Average Usage (kWh) Cost (incl GST)
Peak 6.48 \$1.65
Off Peak 9.26 \$1.30
Shoulder 0.00 \$0.00
Controlled 0.00 \$0.00
Total Greenhouse Gas Emissions (Tonnes): 0.42
Solar Export Daily Average Current Year: 0.00 kWh Last Year: 0.00 kWh
Visit www.compare.energy.vic.gov.au for more information.

13 HOW YOU COMPARE

Average daily usage: 1 to 5 occupants Your daily usage: 15.74 kWh
To find out more about how the average household energy usage is calculated and to get some energy efficiency tips visit www.energy.vic.gov.au

14 Concession
To find out about concessions and rebates, Centrepay and Blue NRG's payment plan and hardship policy, call Blue NRG weekdays between 9AM to 5PM on 1300 599 888 or visit <https://www.bluenrg.com.au/help-centre/>

Interpreter Service	National Relay Service
Call 131 450 翻譯服務 翻訳サービス خدمات الترجمة واللسان Υπηρεσία Διερμηνίας	Call 1300 555 727

Invoice – Page 3



15 Read type

This section shows the read type whether it is 'actual' or 'estimated'.

16 Meter number

This section shows your electricity meter numbers.

